
[Scripts & Descriptive Tags](#) [1]

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Scripts are pre-written messages that service providers can send to patrons during a session.

[Descriptive Tags](#) [3]

Descriptive tags are applied to chat sessions to describe what types of questions patrons are asking. They can be applied during the session or at the end.

Source URL: <https://askaway.org/staff/scripts-tags>

Links

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