

[Patron Surveys and Feedback \[1\]](#)

Patron Exit Survey Results

Results from the AskAway patron exit survey presented to patrons after each AskAway session. The response rate is ~3%. Patrons from the listed institutions left comments with their responses.

2019 **Date**

[May 2019](#) [2]

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2018 **Date**

[Dec 2018](#) [7]

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2017 **Date**

[Dec 2017](#) [19]

Comments from AskAway users at:

AC, BCIT, CBC, DC, KPU, LC, NVIT, SC, SFU, TRU, UBC, UCW, UFV, UVic, VIU, Other

AC, CAP, CC, CNC, COL, DC, JIBC, KPU, LC, NIC, OC, SFU, TRU, TWU, UBC, UCW, UFV, UVic

AC, BCIT, CAP, CC, CMTN, CNC, COL, COTR, DC, KPU, LC, OC, SFU, TRU, TWU, UBC, UCW, UFV, UNBC, UVic, VCC, VIU, Other

BCIT, CAP, CC, COL, CNC, DC, ECUAD, KPU, LC, NIC, SFU, TRU, UBC, UCW, UFV, UNBC, UVic, VCC, VIU, Other

AC, CC, COTR, DC, JIBC, KPU, LC, NIC, SFU, TRU, UBC, UFV, UNBC, UVic, VCC, VIU, Other

Comments from AskAway users at:

AC, CAP, CC, NIC, NVIT, SFU, TRU, UBC, UVic, Other

AC, BCIT, CAP, CBC, CC, CNC, COL, COTR, DC, KPU, LC, NIC, NLC, NVIT, OC, SC, SFU, TRU, TWU, UBC, UCW, UFV, UNBC, UVic, VIU, Other

AC, BCIT, CAP, CC, CNC, COL, COTR, DC, KPU, LC, NIC, NLC, NVIT, OC, SC, SFU, TRU, TWU, UBC, UCW, UFV, UNBC, UVic, VCC, VIU, YC, Other

BCIT, CAP, CBC, CC, CMTN, CNC, COTR, DC, ECUAD, LC, NIC, NVIT, SFU, TRU, UBC, UFV, UNBC, UVic, VCC, VIU, Other

AC, COL, DC, KPU, LC, SFU, UFV, UVic, VCC, Other

BCIT, CC, COL, DC, KPU, LC, NIC, SFU, TRU, UBC, UFV, UNBC, UVIC, VCC, Other

AC, BCIT, CAP, CC, CNC, COL, DC, JIBC, KPU, LC, SC, SFU, TRU, TWU, UBC, UFV, UVic, VCC, Other

BCIT, CC, DC, KPU, LC, NIC, SFU, TRU, UBC, UFV, UNBC, UVic

CAP, CBC, CC, CNC, COL, COTR, DC, KPU, LC, SFU, TRU, UBC, UFV, UVic, VIU, Other

AC, BCIT, CAP, CBC, CC, CNC, COL, COTR, DC, ECUAD, KPU, LC, NLC, NWCC, SC, SFU, TRU, TWU, UBC, UFV, UVic, VCC, Other

BCIT, CAP, CC, CNC, DC, JIBC, KPU, LC, NIC, OC, SFU, TWU, UBC, UCW, UFV, UNBC, UVIC, VCC, VIU, Other

BCIT, CAP, CBC, CC, COL, DC, KPU, LC, NIC, SFU, UBC, UCW, UFV, UNBC, UVIC, VCC, Other

Comments from AskAway users at:

CBC, CC, CNC, DC, KPU, SC, SFU, TRU, UBC,

Date	Comments from AskAway users at:
Nov 2017 [20]	VIU, Other AC, CAP, CC, CNC, COL, COTR, DC, KPU, LC, NIC, NVIT, NWCC, OC, QUC, SC, SFU, TRU, TWU, UBC, UFV, UNBC, UVic, VCC, VIU, Other
Oct 2017 [21]	BCIT, CAP, CC, CNC, COL, COTR, DC, ECUAD, JIBC, KPU, LC, NIC, OC, SC, SFU, TRU, TWU, UBC, UFV, UNBC, UVIC, VCC, VIU, Other
Sep 2017 [22]	BCIT, CBC, CC, CNC, COL, DC, KPU, LC, NIC, NVIT, OC, SFU, TRU, UBC, UFV, UVIC, VIU, Other
Aug 2017 [23]	DC, ECUAD, LC, SFU, TRU, UBC, UNBC, UVIC, VCC, Other
Jul 2017 [24]	AC, BCIT, DC, KPU, LC, OC, SFU, TWU, UBC, UFV, UVIC, VCC, VIU, Other
Jun 2017 [25]	BCIT, CC, COTR, DC, ECU, KPU, LC, SFU, TRU, UBC, UFV, UVIC, VCC, VIU, Other
May 2017 [26]	BCIT, CC, DC, LC, NIC, SFU, TWU, UBC, UCW, UVIC, Other
Apr 2017 [27]	CC, CNC, KPU, NIC, OC, SFU, TRU, UBC, UFV, Other
Mar 2017 [28]	AC, CAP, CC, CNC, DC, KPU, LC, NIC, OC, SC, SFU, TRU, UBC, UFV, UNBC, UVic, VCC, VIU, Other
Feb 2017 [29]	BCIT, CAP, CC, DC, KPU, LC, NIC, OC, SFU, TRU, UBC, UFV, UVic, VCC, VIU, Other
Jan 2017 [30]	CC, DC, KPU, LC, SC, SFU, TRU, UBC, UCW, UFV, UNBC, UVic, VCC, Other
2016 Date	Comments from AskAway users at:
Dec 2016 [31]	JIBC, KPU, LC, SFU, TRU, UBC, UFV, UVIC, Other
Nov 2016 [32]	BCIT, CC, DC, JIBC, KPU, LC, NLC, SFU, TRU, UBC, UFV, UVic, VCC, VIU, Other
Oct 2016 [33]	CAP, CNC, DC, KPU, LC, NIC, QUC, SFU, TRU, TWU, UBC, UCW, UFV, UVic, Other
Sep 2016 [34]	CC, DC, KPU, LC, SFU, TRU, TWU, UBC, UCW, UFV, UVic, Other
Aug 2016 [35]	DC, SFU, UBC, UVic, Other
Jul 2016 [36]	BCIT, CU, DC, KPU, SFU, UBC, UVic
Jun 2016 [37]	CAP, DC, LC, SFU, UBC, UVIC
May 2016 [38]	BCIT, CC, KPU, LC, NIC, SFU, TRU, TWU, UBC, UFV, UNBC, UVic, Other
Apr 2016 [39]	CC, KPU, SFU, TRU, UBC, UFV, UVic, Other
Mar 2016 [40]	DC, KPU, OC, SFU, TRU, UBC, UFV, UVic, VCC, Other
Feb 2016 [41]	CC, DC, KPU, LC, NIC, SFU, TWU, UBC, UCW, UVic, Other
Jan 2016 [42]	CAP, DC, KPU, LC, OC, SFU, TRU, UBC, UFV
2015 Date	Comments from AskAway users at:
Dec 2015 [43]	CAPU, CNC, KPU, LC, SFU, TWU, UBC, UFV, UVIC
Nov 2015 [44]	CAM, COTR, DC, KPU, LC, NIC, OC, SFU, UBC, UFV, UVIC, VIU, Other
Oct 2015 [45]	AC, COTR, DC, JIBC, KPU, LC, OC, Other, SFU, TRU, UBC, Uvic
Sep 2015 [46]	CapU, KPU, LC, NWCC, OC, SFU, TWU,

Date

Comments from AskAway users at:

[Aug 2015](#) [47]

UBC, UFV, UNBC, UVic

[Jul 2015](#) [48]

CC, DC, KPU, SFU, Other

[Jun 2015](#) [49]

CC, DC, KPU, LC, SC, SFU, UBC, UVic, VCC

[May 2015](#) [50]

AC, BCIT, COTR, DC, LC, NIC, KPU, SFU, UBC, UFV, TRU, TWU, VCC, Other

[Apr 2015](#) [51]

DC, KPU, SFU, UFV, UBC, UVic, Other

[Mar 2015](#) [52]

DC, KPU, LC, NLC, NVIT, OC, SFU, UBC, UFV, UNBC

[Feb 2015](#) [53]

BCIT, CC, CAP, DC, LC, KPU, SFU, TRU, UBC, UFV, UVIC, Other

[Jan 2015](#) [54]

CC, DC, ECUAD, KPU, LC, SFU, TRU, UBC, UFV, UVIC

2014 **Date**

LC, SFU, UBC, UFV, UVic

[Dec 2014](#) [55]

Comments from AskAway users at:

[Nov 2014](#) [56]

CC, KPU, OC, UVic, Other

[Oct 2014](#) [57]

AC, BCIT, CAP, CC, DC, ECUAD, KPU, LC, NWCC, SFU, UBC, UVic, VCC, Other

[Sep 2014](#) [58]

BCIT, CAP, CNC, COTR, DC, KPU, LC, NIC, TRU, SFU, UBC, UFV, UNBC, UVic, Other

[Aug 2014](#) [59]

BCIT, CC, DC, KPU, LC, NVIT, SFU, UBC, UFV, UVic

[Jul 2014](#) [60]

CC, UVic, VCC

[Jun 2014](#) [61]

CC, DC, KPU, SFU, TRU, UBC, UVic, VCC, Other

[May 2014](#) [62]

BCIT, KPU, LC, OC, SFU, TRU, UBC, UFV, UVic, VCC, Other

[Apr 2014](#) [63]

CC, KPU, NIC, SFU, UVIC, Other

[Mar 2014](#) [64]

CAP, CC, LC, OC, UBC, UFV, UVic

[Feb 2014](#) [65]

CC, CAP, COTR, DC, ECUAD, KPU, NIC, SC, SFU, UBC, UFV, UVIC

[Jan 2014](#) [66]

CC, ECUAD, KPU, OC, SFU, UBC, UVic

2013 **Date**

DC, KPU, LC, SFU, UBC, UVic

Comments from AskAway users at:

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KPU, SFU, UBC, UFV, UVic

[Nov 2013](#) [68]

CC, CU, DC, KPU, LC, NIC, OC, SFU, UBC, UFV, UVic, VCC

[Oct 2013](#) [69]

CC, CNC, CU, DC, NIC, NVIT, SFU, TRU, UBC, UFV, UNBC, UVic, VCC

[Sep 2013](#) [70]

CC, SFU, TRU, UFV

[Aug 2013](#) [71]

CC, SFT, TRU, UBC, UVic

[Jul 2013](#) [72]

DC, ECUAD, KPU, SFU, TRU, UBC, UVic, Other

[Jun 2013](#) [73]

CAM, DC, KPU, SFU, UFV, UVic

[May 2013](#) [74]

UVic, SFU

[Apr 2013](#) [75]

BCIT, CC, CU, KPU, LC, SC, SFU, TRU, UBC, UFV, UVic, VCC, VIU

[Mar 2013](#) [76]

BCIT, CC, CU, DC, KPU, LC, NIC, SFU, TRU, TWU, UBC, UFV, UNBC, UVic, VIU

[Feb 2013](#) [77]

BCIT, CC, CU, DC, ECUAD, KPU, LC, OC, SFU, TRU, UBC, UFV, UNBC,

Date

Comments from AskAway users at:

[Jan 2013](#) [78]

UVic, VIU
 CC, DC, JIBC, SFU, TRU, UBC, UFV,
 UNBC, UVic, VCC, VIU

2012 **Date**

Comments from AskAway users at:

[Dec 2012](#) [79]

CC, NIC, SFU, UNBC, UFV

[Nov 2012](#) [80]

BCIT, CC, CU, CNC, DC, ECUAD,
 KPU, LC, NLC, OC, SFU, TRU,
 UBC, UNBC, UFV, UVic, VCC, VIU,
 YC

[Oct 2012](#) [81]

BCIT, CC, COTR, CU, DC,
 ECUAD, KPU, LC, OC, RRU, SC,
 SFU, TRU, TWU, UBC, UFV,
 UNBC, UVic, VCC

[Sep 2012](#) [82]

BCIT, CC, CU, ECUAD, LC, OC,
 SFU, TRU, UBC, UFV, VCC, VIU

[Aug 2012](#) [83]

KPU, SFU

[Jul 2012](#) [84]

CC, DC, KPU, LC, OC, SFU, TRU,
 UBC, UFV, UVic

[Jun 2012](#) [85]

BCIT, CC, CU, DC, KPU, LC, NIC,
 RRU, SFU, TRU, TWU, UBC, UFV,
 UVic

[May 2012](#) [86]

BCIT, CU, DC, KPU, LC, NIC, OC,
 SFU, TRU, UBC, UVic

[Apr 2012](#) [87]

CC, DC, KPU, LC, SFU, TRU,
 UBC, UFV, UVIC

[Mar 2012](#) [88]

BCIT, CC, CC, CU, DC, JIBC,
 KPU, LC, NIC, OC, SC, SFU, TRU,
 UBC, UFV, UNBC, UVic, VCC, VIU

[Feb 2012](#) [89]

BCIT, CC, CU, DC, KPU, LC, OC,
 SC, SFU, TRU, UBC, UFV, UVic,
 VCC, VIU

[Jan 2012](#) [90]

BCIT, CC, DC, KPU, LC, SC, SFU,
 TRU, UBC, UNBC, UFV, UVic

2011 **Date**

Comments from AskAway users at:

[Dec 2011](#) [91]

BCIT, CC, DC, KPU, LC, SFU,
 UBC, UFV, UVIC

[Nov 2011](#) [92]

CC, CU, DC, ECUAD, KPU,
 LC, OC, SFU, TRU, UBC, UFV,
 UNBC, UVIC, VIU

[Oct 2011](#) [93]

BCIT, CC, CU, COTR, DC,
 KPU, NIC, NLC, OC, SFU, TRU,
 UBC, UNBC, UFV, UVic, VCC,
 VIU

[Sep 2011](#) [94]

BCIT, CC, CU, DC, KPU, OC,
 SC, SFU, UBC, UFV, UNBC,
 UVic

[Aug 2011](#) [95]

LC, SFU, UBC

[Jul 2011](#) [96]

BCIT, CC, CU, DC, KPU, SFU,
 TRU, UFV, UBC, UVic

[Jun 2011](#) [97]

CC, CU, DC, ECUAD, KPU,
 LC, SFU, TRU, TWU, UBC,
 UFV, UVic, VIU

Date	Comments from AskAway users at:
	May 2011 [98] CC, CU, DC, KPU, LC, OC, SFU, UBC, Uvic
	Apr 2011 [99] CU, DC, KPU, LC, OC, SFU, UBC, UNBC, UVic, VCC
	Mar 2011 [100] BCIT, CC, CU, DC, ECU, KPU, LC, NIC, NLC, RRU, SFU, UBC, UFV, UNBC, UVic, VCC, VIU, YC
	Feb 2011 [101] BCIT, CC, CU, DC, KPU, LC, RRU, SFU, TRU, UBC, UFV, UNBC, UVic, VCC, VIU

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