

[Session Data](#) [1]

Session data provides data on each session, including information on how users are accessing the service and what types of questions they're asking. This includes:

- Date and time each call arrived
- Patron's institution
- Wait time
- Session duration
- Referring URL
- Descriptive tags

Note that limited data are available before 2011.

The spreadsheets in the table below provide system-wide data, and can be filtered by individual institutions. Instructions for collecting your institution's form fields data are available [here](#) [2].

Please contact the [AskAway Administrative Centre](#) [3] with questions, or if statistics aren't opening properly.

Session Data by Month
2019
May 2019 [4]
Apr 2019 [5]
Mar 2019 [6]
Feb 2019 [7]
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2018
Dec 2018 [9]
Nov 2018 [10]
Oct 2018 [11]
Sep 2018 [12]
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Source URL: <https://askaway.org/staff/form-fields-data>

Links

[1] <https://askaway.org/staff/form-fields-data>

[2] <https://askaway.org/staff/collecting-your-librarys-form-fields-data>

[3] <https://askaway.org/staff/contacts-whos-who>

[4] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_SessionData_2019-05_Public.xlsx

[5] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2019-04_Public.xlsx

[6] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2019-03_Public.xlsx

[7] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2019-02_Public.xlsx

[8] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2019-01_Public.xlsx

[9] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-12_Public.xlsx

[10] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-11_Public.xlsx

[11] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-10_Public.xlsx

[12] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-09_Public.xlsx

[13] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-08_Public.xlsx

[14] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-07_Public.xlsx

[15] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-06_Public.xlsx

[16] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-05_Public.xlsx

[17] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-04_Public.xlsx

[18] https://askaway.org/sites/askaway.org/files/stats_files/AskAway_FormFields_2018-03_Public.xlsx

[19] https://askaway.org/sites/askaway.org/files/stats_files/2018-02_FormFields_Public.xlsx

[20] https://askaway.org/sites/askaway.org/files/stats_files/2018-01_FormFields_Public.xlsx

[21] https://askaway.org/sites/askaway.org/files/stats_files/2017-12%20Form%20Fields%20Public.xlsx

[22] https://askaway.org/sites/askaway.org/files/stats_files/2017-11%20Form%20Fields%20Public.xlsx

[23] https://askaway.org/sites/askaway.org/files/stats_files/2017-10%20Form%20Fields%20Public.xlsx

[24] https://askaway.org/sites/askaway.org/files/stats_files/2017-09%20Form%20Fields%20Public.xlsx

[25] https://askaway.org/sites/askaway.org/files/stats_files/2017-08%20Form%20Fields%20Public.xlsx

[26] https://askaway.org/sites/askaway.org/files/stats_files/2017-07%20Form%20Fields%20Public.xlsx

[27] https://askaway.org/sites/askaway.org/files/stats_files/2017-06%20Form%20Fields%20Public.xlsx

[28] <https://askaway.org/printpdf/39?page=1>

[29] <https://askaway.org/printpdf/39?page=2>

[30] <https://askaway.org/printpdf/39?page=3>

[31] <https://askaway.org/printpdf/39?page=4>

