

[Service Providers](#) [1]

Links for Your Shift

- [LibraryH3lp Webclient](#) [2] (select askaway queue and institutional queue)
- [Campfire](#) [3] (arrive 5 mins early to take any transfers)
- [Guest Logins](#) [4]
- [Library Policy Pages](#) [5]

Is it your first shift? Check out the [Shift Checklist](#) [6].

Having trouble logging in to any of these sites? [Contact us](#) [7].

Evenings & Weekends Emergency Contacts

Contact us via our [Evenings & Weekends Emergency contacts](#) [7] if you experience an on-shift emergency after hours.

New!

[Best Practices: Handling Citation Questions](#) [8] are now available.

Check out recent posts on the [AskAway blog](#) [9].

Swamped Message

Click the Swamped form button below to enter your authorized email address and send out a call for assistance to the [AskAway Service Providers listserv](#) [10].



[11]

Source URL: <https://askaway.org/staff>

Links

[1] <https://askaway.org/staff>

- [2] <https://ca.libraryh3lp.com/webclient/client>
- [3] <http://askawayps.campfirenow.com/>
- [4] <https://askaway.org/staff/guest-logins>
- [5] <https://askaway.org/staff/library-policy-pages>
- [6] <https://askaway.org/staff/shift-checklist>
- [7] <https://askaway.org/staff/contacts>
- [8] <https://askaway.org/staff/handling-citation-questions>
- [9] <https://askaway.org/blog>
- [10] <https://askaway.org/staff/listservs#contact>
- [11] <https://askaway.org/staff/swamped>